

### 3-Year Outlook: Modest Increase Expected in the Enterprise Adoption of Multiple Devices for Individual End-Users

As enterprise workplaces evolve beyond traditional in-the-office expectations to include more remote and tele-working arrangements leveraging emerging Unified Communications and Mobility solutions, workers may be inclined to adopt multiple devices to satisfy their business voice communications needs and preferences.

In our latest series of device-oriented research surveys conducted in partnership with [IntelliCom Analytics](#), we were interested in seeing whether enterprise decision makers were anticipating significant changes in the number of company-supported devices – such as office and at-home phone sets, mobile/dual-mode hand-helds or laptop soft clients – required by individual employees in order for them to properly perform their job responsibilities.

With nearly 1,900 responses coming in from all Global Regions, with the exception of smaller firms, fewer than 2 businesses in 10 reported that none of their employees required multiple communication devices to properly perform their jobs. When asked to look out 36 months, the size of “one device is sufficient” segment remained essentially flat, while the number of businesses anticipating the need for multiple devices for 75% or more of their employees grew overall, with particularly strong growth in mid-sized firms.

***“What percentage of your employees currently require more than one company-supported device in order to properly perform their job responsibilities? What do you expect that percentage to be 36 months from now?”***

